



Part B – Physician Administered Drug Prior Authorization **Step Process for Kroger Specialty Pharmacy**

- 1.** Fax a copy of the prescription(s) to Kroger Specialty Pharmacy at: **1-888-315-3270.**
- 2.** Send the Prior Authorization form along with current and pertinent clinical notes related to the request to MMM of Florida through our Provider Portal (InnovaMD) or fax to: **1-833-523-2630.**
- 3.** MMM of Florida Clinical Team will review PA submission within appropriate timeframes.
- 4.** Rendering Provider, Servicing Provider and beneficiary all receive notifications of decision.
- 5.** If medication order is approved, Kroger Specialty Health will reach out to provider to schedule delivery.
- 6.** For any questions, please do not hesitate to contact us at: **888-722-7559, Option #7** to speak to one of our Utilization Management Coordinators.