



## MMM of Florida, Inc.- H3293

### 2021 Medicare Star Ratings

Every year, Medicare evaluates plans based on a 5-star rating system. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

1. An Overall Star Rating that combines all of our plan's scores.
2. Summary Star Ratings that focus on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2021, MMM of Florida, Inc. received the following Overall Star Rating from Medicare.

Plan too new to be measured

We received the following Summary Star Rating for MMM of Florida, Inc.'s health/drug plan services:

Health Plan Services:	Plan too new to be measured
Drug Plan Services:	3 Stars ★ ★ ★

The number of stars shows how well our plan performs.

★ ★ ★ ★ ★	5 stars- excellent
★ ★ ★ ★	4 stars- above average
★ ★ ★	3 stars- average
★ ★	2 stars- below average
★	1 star- poor

\*Some plans do not have enough data to rate performance.



Learn more about our plan and how we are different from other plans at [www.medicare.gov](http://www.medicare.gov).

You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 844-212-9859 (toll-free) or 711 (TTY) from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time.

Current members please call 844-212-9858 (toll-free) or 711 (TTY).

Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.

MMM of Florida, Inc. is a HMO with a Medicare contract. Enrollment in MMM of Florida depends on contract renewal. MMM of Florida, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. MMM of Florida, Inc. cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-212-9858 (TTY:1-833-523-2620). MMM of Florida, Inc. konfòm ak lwa sou dwa sivil Federal ki aplikab yo e li pa fè diskriminasyon sou baz ras, koulè, peyi orijin, laj, enfimite oswa sèks. ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-844-212-9858 (TTY:1-833-523-2620). H3293\_2021 1090 0001 1\_M